

Patient Guide to getting registered on the NHS APP

Download the NHS APP:

1. Open App Store or Google Play and search for the "NHS App"



2. This is what the NHS App will look like, click install



Getting Registered

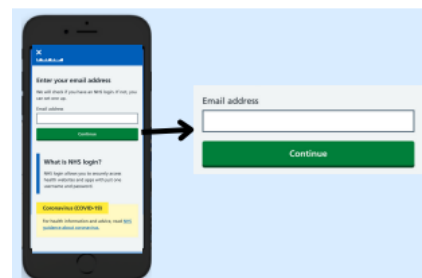
1. Once downloaded, it will show on your home screen, click the app to open



2. When you first open the App, you will see this screen, click on the white box on the bottom of the screen

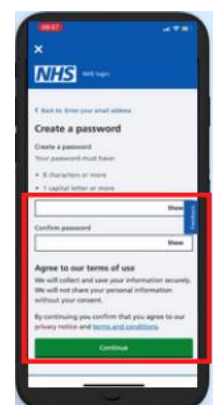


3. Enter your email address and press continue

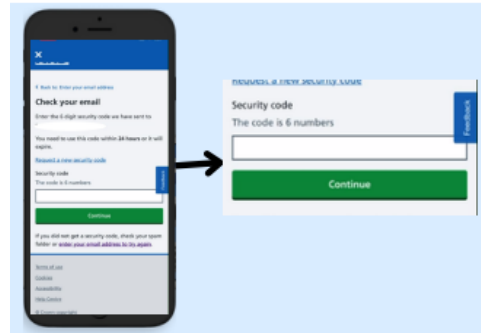


4. If you do not have an NHS log-in, after pressing continue, you will be asked if you want to set up a new NHS Login. Press "continue"

5. Enter a new password, then enter it again and press continue



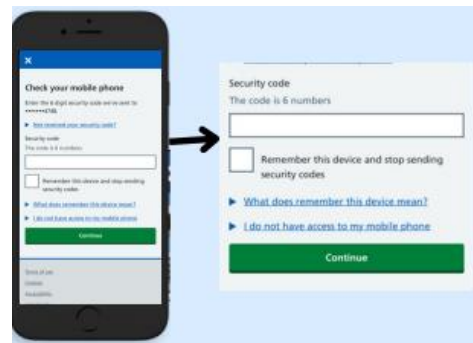
6. You will then receive an email from “NHS Login” with a security code
7. Go back to the APP, once you have viewed your security code and enter it in the box shown



8. Once you press continue, you will be asked to add your mobile number. Again you will receive a security code through a text message, once you have entered your number

9. Read the security number and enter it in the box on the app and press continue

10. You are now registered onto the app!



Personal Details

1. You will need to provide some details about yourself. (A or B)

a. NHS Number

Do you know your NHS number?
Telling us your NHS number will give us the best chance of matching you to your NHS record.
You do not need to know your NHS number to continue. If you do not know it, you can tell us your full name instead.

[How to find your NHS number](#)

Yes, I know my NHS number
Example: 485 777 3456

No, continue with my full name

b. "Continue with my full name"

- i. Add your Name
- ii. Date of Birth
- iii. Postcode

Enter your full name
Use the same full name that you registered with your GP surgery.

First name

Middle names (if you have any)

Last name

What is your date of birth?
For example, 31 3 1980

Day Month Year

What is your postcode?
You should enter the postcode your GP has on record for you.

2. Once you have entered these details and clicked continue, your details will be checked

Checking your details

Loading...

3. Once confirmed, you will be asked to agree to the terms and conditions
4. You will then be taken to the homepage and shown next steps to access your NHS App Services

Accept conditions of use
To use the NHS App you must agree to our [terms of use](#), [privacy policy](#) and [cookie policy](#). You should read these carefully before using the app.

Cookies
The NHS App puts small files (known as cookies) on your device. These are used to make the app work and improve your experience. You can manage your cookies.

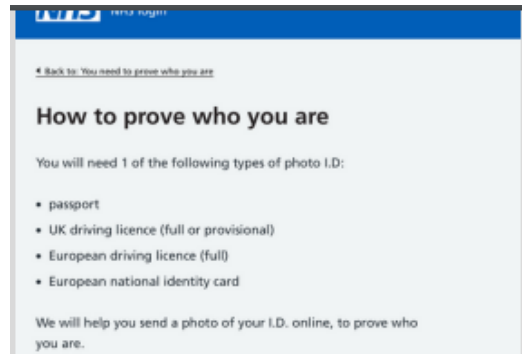
I understand and accept the [terms of use](#) and [privacy policy](#). I accept the use of 'strictly necessary' cookies as detailed in the [cookie policy](#).

I accept the use of optional [analytics](#) cookies used to improve the performance of the NHS App.

Register to use your GP Surgery's online services

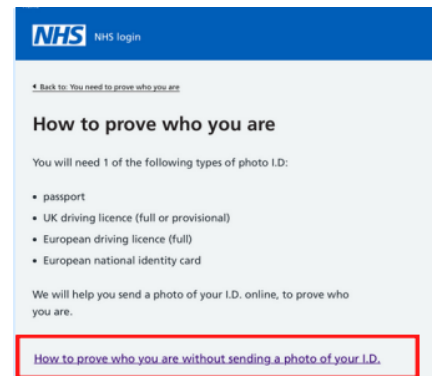
a. Photo ID

- i. You will need one of the forms of ID listed on the APP
- ii. Follow the steps to register your photo ID
- iii. You will also be asked to record a short video
- iv. Once completed, the NHS App will check your details
- v. Once verified, the app will process your login. Note this can take up to 24 hours.
- vi. You will receive an email once your NHS App is ready to use

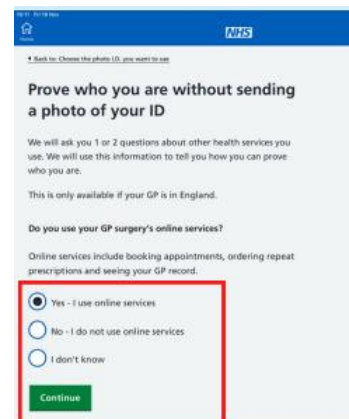


b. No Photo ID- Linkage Key

- i. Contact the GP surgery and ask them for your linkage key
- ii. This linkage key will contain the following:
 1. *Linkage Key*
 2. *ODS Code*
 3. *Account ID*



- iii. You will then be asked if you use online services, click yes



- iv. Enter the registration details using the linkage key details
- v. Once completed, the NHS App will check your details
- vi. Once verified, the app will process your login. Note this can take up to 24 hours.
- vii. You will receive an email once your NHS App is ready to use

10:12 21 Feb 2018
NHS

Enter your registration details

Enter the details exactly as they are written.

Linkage Key (could be called a Passphrase)

O.D.S. Code (could be called an Organisation Code or Practice I.D.)

Account I.D.

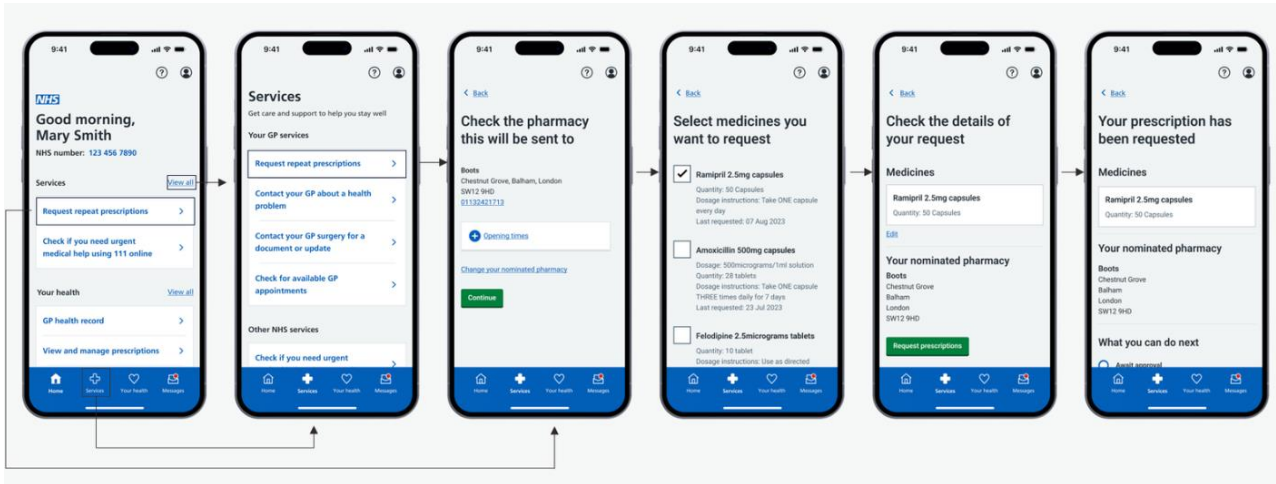
Continue

Ready to use

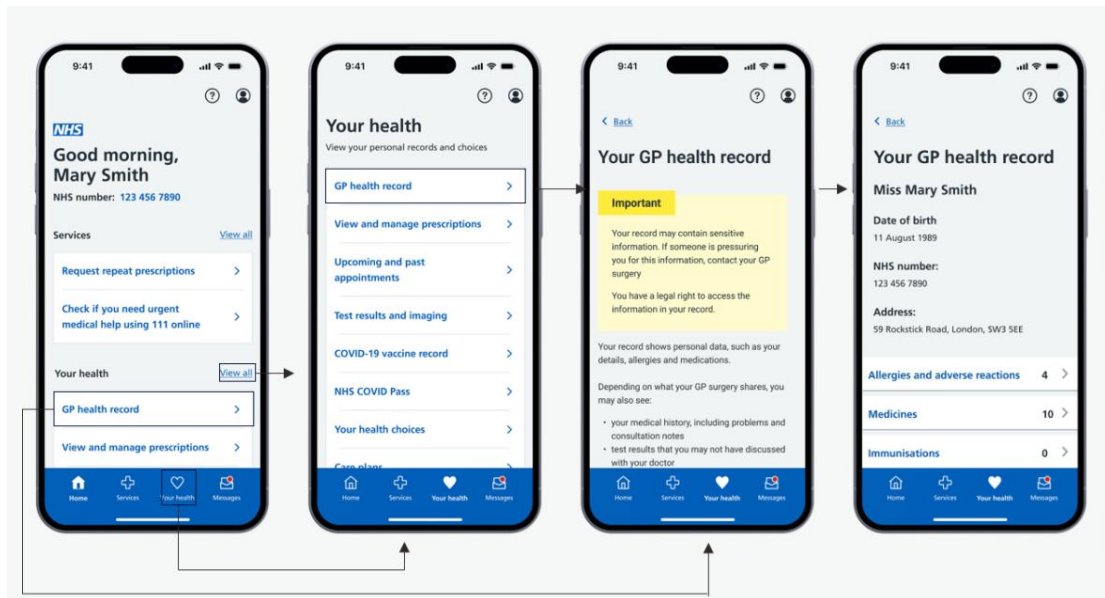
Once you have received your verified email, you can go back into the NHS app and login using the Username and Password you previously created



How to Repeat Prescriptions



How to view your GP Record and Test Results



How to Submit an online Request

